



Resources for NDIS  
Emergency and Disaster  
Management

# Practice standards for dealing with emergencies and disasters



Easy Read

[www.r4ned.au](http://www.r4ned.au)

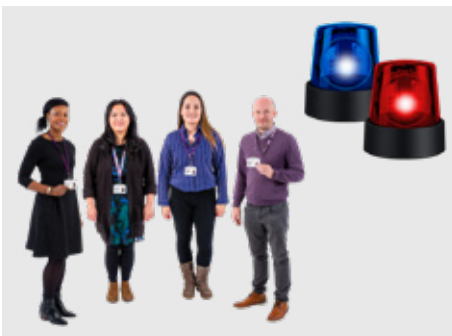
# Practice standards for dealing with emergencies and disasters



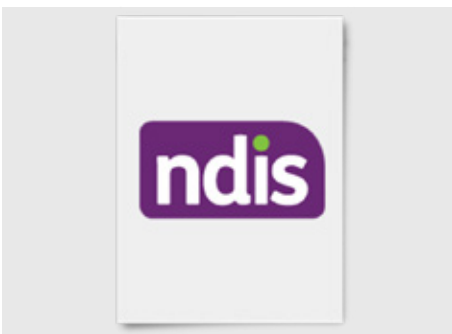
This information is about rules that **NDIS providers** must follow.



**NDIS providers** are services and supports for people with disability.



There are rules that say how NDIS providers must deal with **emergencies and disasters**.



These rules are called the NDIS **practice standards**.

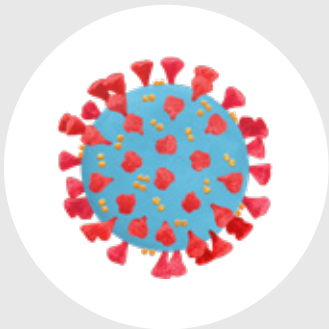
**Emergencies and disasters** are things like



- Floods and storms



- Bushfires



- COVID-19.

# About the practice standards



All NDIS providers must plan to make sure the people they support are

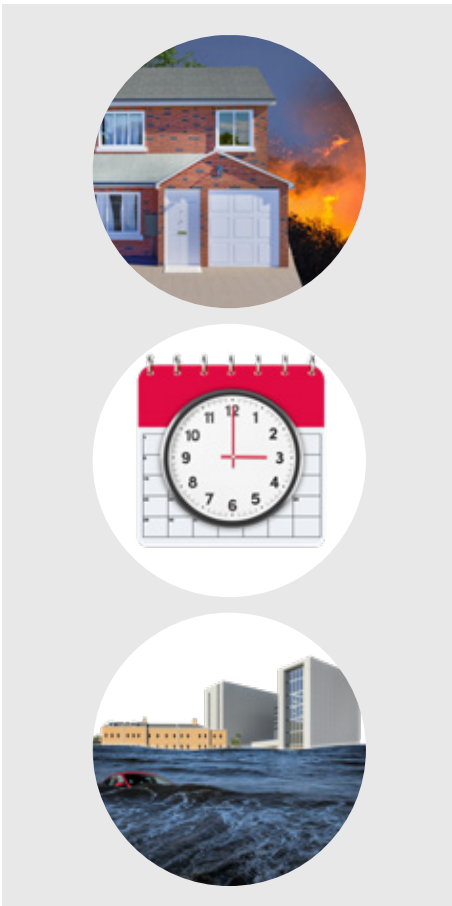
- Safe
- Get the support they need.



When the NDIS providers plan they should think about things that can go wrong.



This is called doing a **risk assessment**.

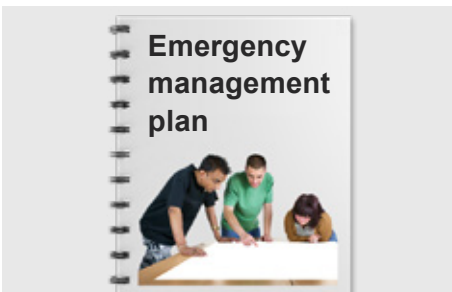


A **risk assessment** looks at

- Bad things that could happen like emergencies and disasters
- How often these bad things could happen
- How bad they could be.



NDIS providers should write down what to do if an emergency or disaster happens.



This is called an **emergency management plan**.

They should ask their **NDIS participants** how they



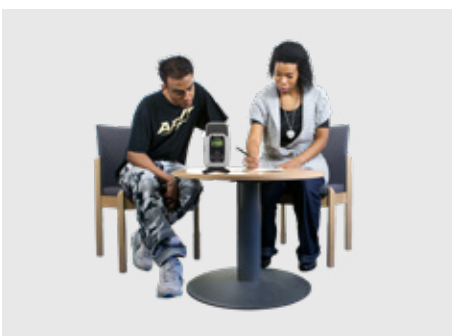
- Can help keep them safe



- Want to be supported.



**NDIS participants** are the people getting supports from the NDIS provider.



NDIS providers should also write down what their NDIS participants tell them.



They must also keep this information up to date in case something changes.



NDIS participants can look at the emergency management plan.



They can tell the NDIS provider what they think about it.



NDIS providers should keep working to make their plans better.



NDIS participants and their support workers should get training on what to do in an emergency or disaster.



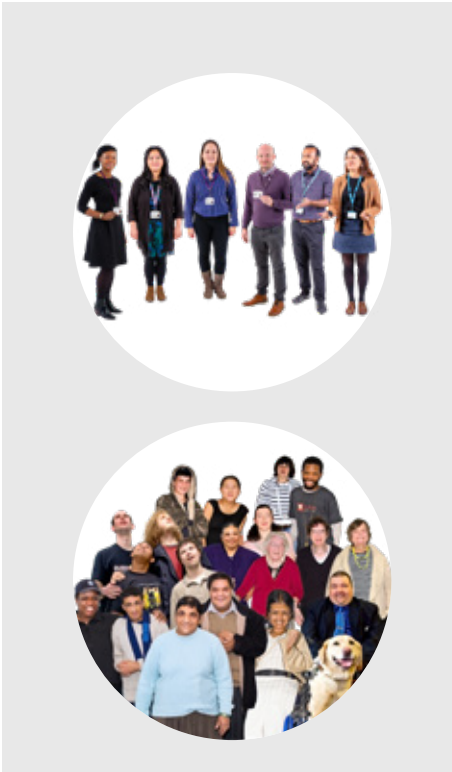
NDIS providers should talk to their NDIS participants and their staff after an emergency or disaster.



They should ask them what worked well and what they can do better next time.



# Proportionate risk



Some NDIS providers are very big and have lots of

- Staff
- NDIS participants.



Some NDIS providers are small.



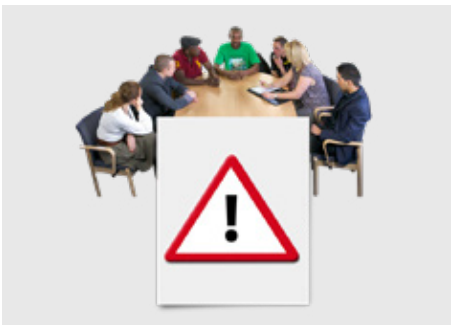
The NDIS practice standards are the same for small or big NDIS providers.



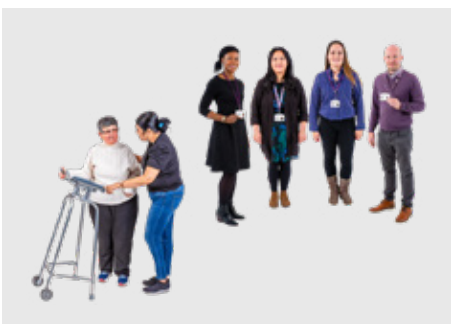
When they follow the practice standards they need to think about **proportionate risk**.



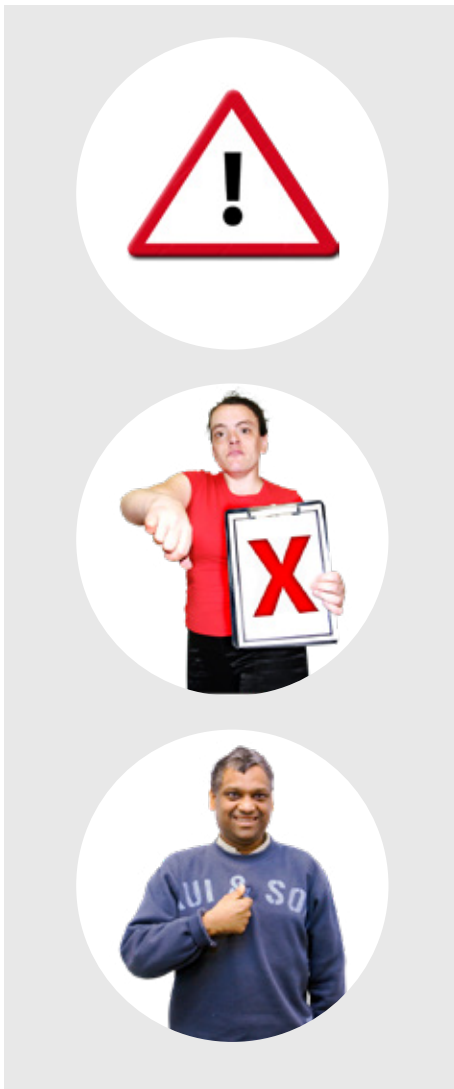
**Risk** means that something bad can happen.



**Proportionate risk** means NDIS providers make choices about what to do about a risk.



What they choose to do might be different if they are a big or small NDIS provider.



To decide what to do about a risk they think about things like

- How big is the risk
- How bad things could get
- What the person with disability wants to do about it.



NDIS providers need to make plans that work best for them and the people they support.

Council for Intellectual Disability made this document Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at [business@cid.org.au](mailto:business@cid.org.au).