



Resources for NDIS
Emergency and Disaster
Management

National Disability Insurance Scheme Emergency and Disaster Management Storyboards for First Nations People

VERSION: August 2024



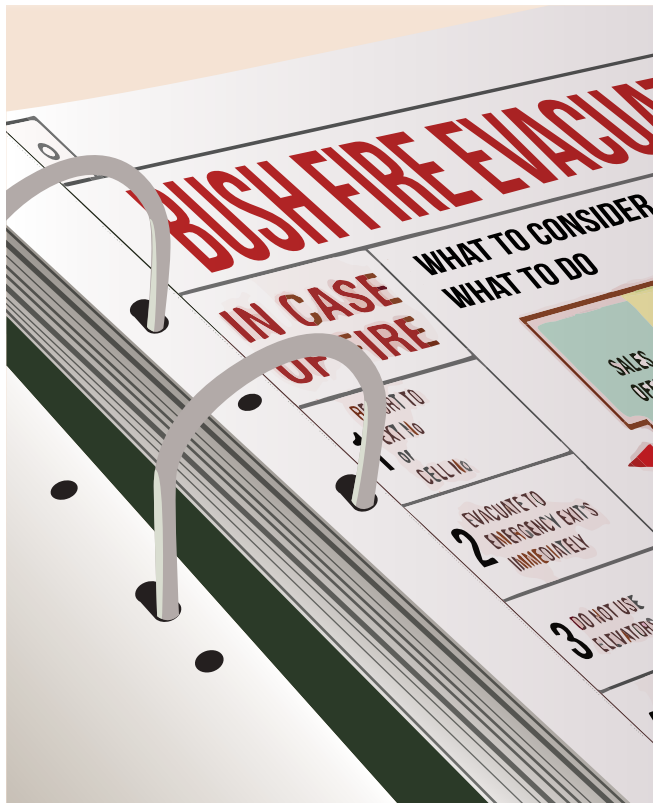
NDIS Quality
and Safeguards
Commission

What is an emergency and a disaster?

Sometimes, big, unexpected things happen that can hurt people or places.

These are called emergencies or disasters.

An emergency or a disaster are things like a cyclone, flood, fire, lots of hot times and a COVID-19 outbreak.



STORYBOARD 2:



What providers do to help with emergencies and disasters

It's our job, as one of the NDIS mob, to help keep you safe and strong when there is danger, like in an emergency or disaster.

It is up to you if you want help from us.

If you do want help, we can have a yarn with you and your mob about a plan to get ready, just in case.



STORYBOARD 3:



Yarning about emergencies and disasters

Emergencies and disasters can happen with little warning. We may need to act quickly to keep safe.

That is why it's a good idea to chat now about these events.

Yarning about emergencies and disasters helps us to stay safe and think about who can help us. This means we are ready.



Getting ready for making my plan

Let's have a yarn about how ready you are if a disaster or emergency was to happen.

Do you have a plan written down now if something was to happen?

If there was an emergency or disaster, what do you feel 'good way' about?

What most worries you?



STORYBOARD 5:



Making my plan

It's important to write down a plan for what to do if there is an emergency or disaster.

Let's write a plan now.

We will give you a copy of the plan. Keep it safe.

You can share the plan. It might be good to share it with people you live with and who are important to you.



Making a plan about my services

Us NDIS mob need to make sure we can keep giving you the most important services in an emergency or disaster.

Like giving you medicine, helping you get out of bed and checking if you are feeling no good.

If these services stopped, you might get hurt or feel really bad.

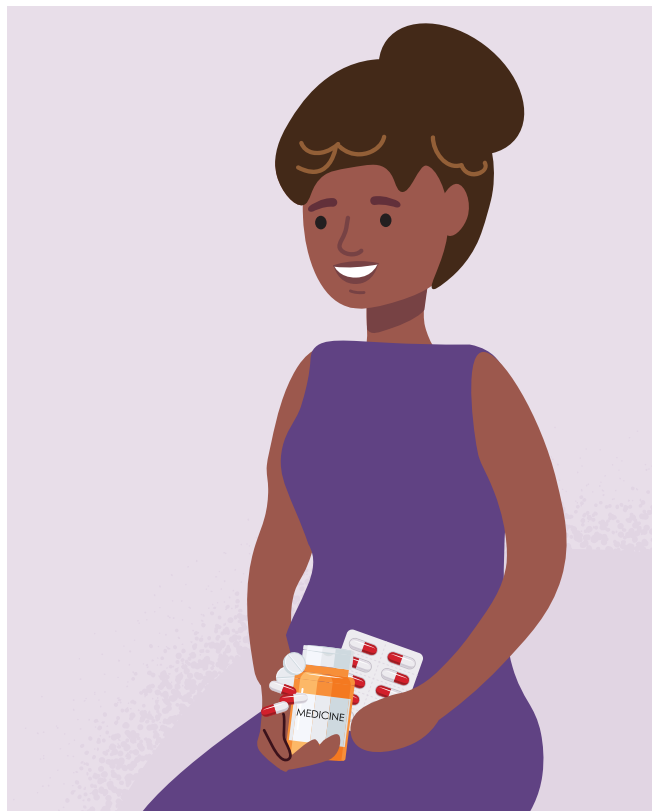
But, when there is an emergency or disaster, we might need to change how these services look.



Keeping my plan ready to go

Now you have a plan, let's do some things to make sure we are ready to act quickly if something does happen.

See these pictures, they are about keeping your plan ready to go.



STORYBOARD 8:

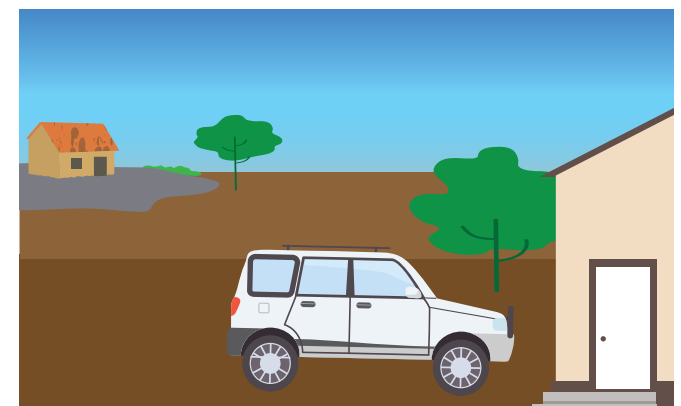
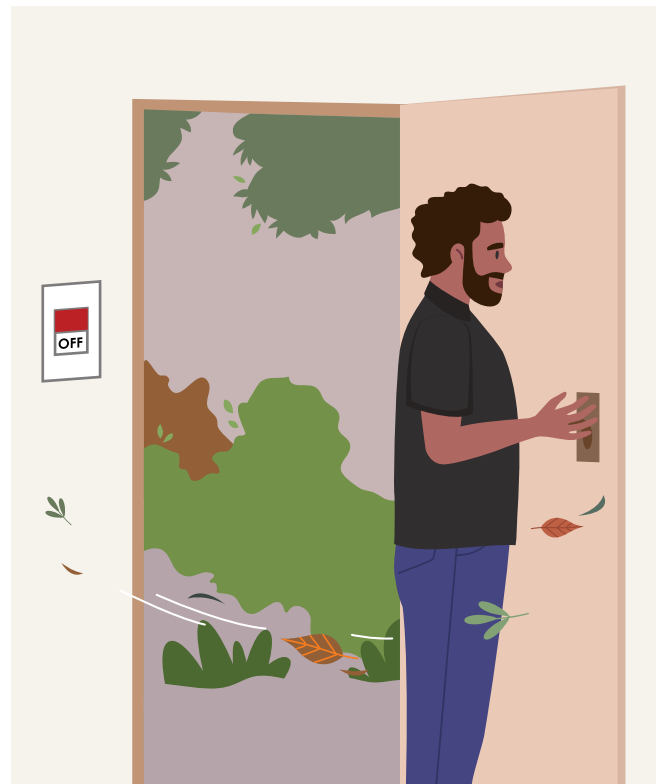


If I must leave home

When there is an emergency or disaster, it is time to follow your plan.

Sometimes, as part of this plan, emergency services will talk to you about staying in your house or leaving your house. They are there to help you.

If you must leave home, we can do the things we practised.



STORYBOARD 9:



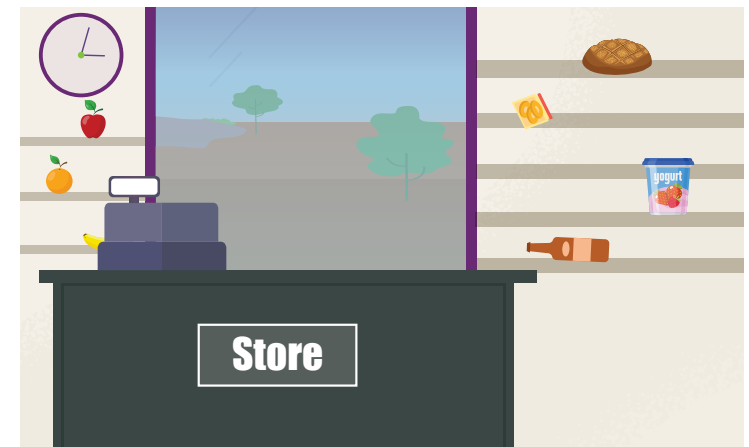
After an emergency or a disaster

If you had to leave home after a big event, Emergency Services will tell you when it is safe to go back.

This is because they will know if there are unsafe things around, as well as whether you have water and power.

Some shops might not have food or be open.

Your everyday life may be different. There are still things in your control.

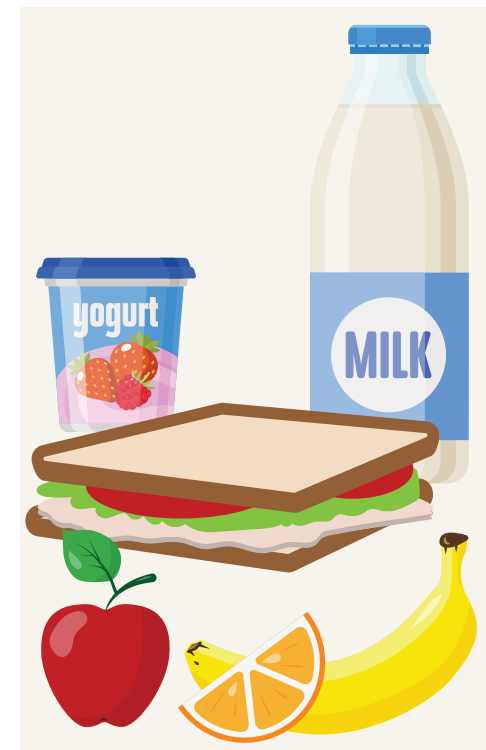
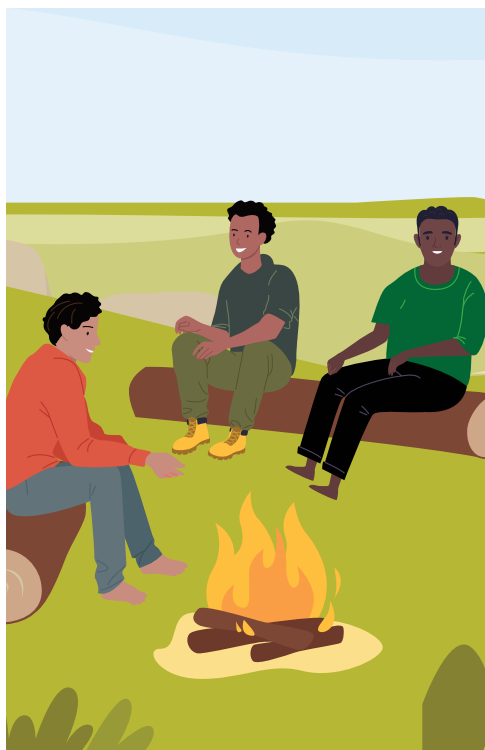


Staying strong Our Way

Emergencies and disasters can make us have big feelings.

Staying strong Our Way is important.

See these pictures. They show you ideas about how to stay strong.



Complaints

A complaint is where a person isn't happy about something.

Tell someone. There is no shame in speaking up about something you aren't happy about.

Complaints help keep you safe and can make the NDIS mob give better service.



